

AQUALUZ TROIA

FOR EVERYONE'S SAFETY



1

Follow the DGS recommendations before visit us

2

Don't come to the hotel if suspected to have symptoms

3

Respect the social distance, during your stay

4

Mandatory use of mask in the public areas

5

Check all the safety measures

6

Enjoy your stay

BOOKING

In order to speed up the check-in process on arrival, **provide us with all the necessary information and your contact details when booking** – ID, CC or Passport Number | Expiry date of identification document | Date of Birth.



PUBLIC AREAS



The use of face masks is mandatory.



We recommend that check-in be done by only 1 family / group element.



Respect the safety distance and reduce the use of elevators and service points to a minimum.



We have increased the frequency of cleaning of public areas, in particular contact points such as handles, push buttons or knobs.



Hand sanitizers are available in the main public areas.



Disposable masks and gloves are available for sale at reception.



For quick check-out, please make the necessary settlements the day before your departure.

ROOMS

- We have revamped the amenities, comfort and decorations in order to avoid the contamination of our guests.

SWIMMING POOL

- Outdoor swimming pools are open with limited seating to ensure compliance with social distancing norms between the sunbeds.
- The sunbeds are placed in fixed locations.
- Maximum length of stay 2 hours for each period of use.
- Indoor swimming pools, saunas, Turkish baths and Fitness Club are closed.

ENTRETAINMENT

- Our leisure programs comply with social distancing norms.
- Will be based on activities that are risk free for participants.
- The Kids Club, Fun Club and Baby Corner are closed.

FOOD AND BEVERAGES



TAKE AWAY services are available.



Guests must wear masks upon entering and exiting bars and restaurants.



Tables are set only after customers are seated.



Menus will be available in different formats in order to eliminate handling.



Staff will wait at table and guests may not move around.



Hands disinfection is mandatory at the entrance.

Italian Restaurant

Upon reservation at Guest Service.

11:00 a.m. - 11:00 p.m. - Bar Service;

12:30 p.m. - 04:30 p.m & 07:00 p.m - 10:30 p.m - Restaurant service, terrace and pizza take away;

TAKE AWAY contact: +351 935 209 035

The Resort gastronomic offer remains subject to its own rules.
The supermarket MEU SUPER is open.



BREAKFAST

- Book your breakfast schedule at check-in, subject to availability.
- We reserved 45 minutes per table:
 - > Spacing between tables will be guaranteed
 - > Buffet breakfast, served by our employees.



For more information please contact:
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