

THE HOUSE HOTEL FOR EVERYONE'S SAFETY.



1

Follow the DGS recommendations before visit us

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Don't come to the hotel if suspected to have symptoms

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Respect the social distance, during your stay

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Mandatory use of mask in the public areas

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Check all the safety measures

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Enjoy your stay

BOOKING

In order to speed up the check-in process on arrival, provide us with all the necessary information and your contact details when booking – ID, CC or Passport Number | Expiry date of identification document | Date of Birth.



PUBLIC AREAS



The use of face masks is mandatory.



We recommend that check-in be done by only 1 family/group element.



Respect the safety distance and reduce the use of elevators and service points to a minimum.



We have increased the frequency of cleaning of public areas, in particular contact points such as handles, push buttons or knobs.



Hand sanitizers are available in the main public areas.



Disposable masks and gloves are available for sale at reception.



For quick check-out, please make the necessary settlements the day before your departure.

ROOMS

• We have revamped the amenities, comfort and decorations in order to avoid the contamination of our guests.

• GuestU service available: free mobile equipment, where you will find all the city information. The day before your departure we will send you, through GuestU phone, all the details for your check-out.

FOOD AND BEVERAGES



Take-away are available.



Guests must wear masks upon entering and exiting bars and restaurants.



Tables are set only after customers are seated.



Menus will be available in different formats in order to eliminate handling.



Staff will wait at table and guests may not move around.



Hands disinfection is mandatory at the entrance.

The House Bar

12:00- 23:00- (Bar and Snacks)



BREAKFAST

- Monday to Friday 7:30 a.m. to 12p.m.
- Saturday, Sunday and holidays from 8:00 a.m. to 12p.m.
- Book your breakfast schedule at check-in, or the day before. Subject to availability.
- We reserved 30 minutes per table:
 - Spacing between tables will be guaranteed
 - Continental breakfast, served by our employees at the table



For more information please contact:

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